

WARRANTY

beyond Warranty

Dear Customer,

Congratulations !!

We thank you for selecting "Extended Warranty".

"Extended Warranty" offers a "peace of mind" cover to its valuable customers. The cover protects you against the cost of repair or replacement of components as mentioned in the booklet and also the associated labour cost on your vehicle subject to the terms and conditions contained altogether.

It is very important that you understand the program, so please read each page of this booklet very carefully.

Important

"Extended Warranty" offers a warranty on your Car and it starts from the day you opt for the same, please read terms and conditions thoroughly for details.

It is the responsibility of the customer to produce all necessary documents/records to prove that the vehicle has been serviced at prescribed intervals and maintained through MFCS Outlets only.

Please ensure availing of all services on time to avoid invalidity.

Happy Driving !!!!



DEFINITIONS

DEALER / OUTLET

MFCS dealer / outlet participating under 'Extended Warranty' program.

VEHICLE

Vehicle as specified in the registration form.

BENEFICIARY

The person, including individual, company, firm or any other unincorporated association, whose name appears in the registration certificate of the vehicle/registration form.

BREAKDOWN

Failure of a Mechanical or Electrical part for a reason other than WEAR & TEAR, normal deterioration or negligence, causes a sudden stoppage of its function.

BOOKLET

This completed document.

REGISTRATION FORM

The form submitted on application.

WARRANTY SERVICE PROVIDER

Corporate Warranties India Private Limited



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What Is Covered

Engine & Transmission Warranty

Engine

Head Gasket, Turbocharger (recn. Only), Oil Pump, Crankshaft & Pulley, Big End & Main Bearings, Connecting Rods, Gudgeon Pins, Piston And Rings, Inlet and Exhaust Valves, Springs and Guides, Cylinder Block And Cylinder Head, Camshaft, Rocker Arms and Shaft, Timing Gears Tensioner Bearing, Water Pump, Inlet and Exhaust Manifold, Intercooler, Oil Cooler, Cam Balancer, Cylinder Liner

Manual Gearbox

Gears, Shafts, Synchromesh Hubs, Rings, Selectors, Bearings, Transfer Gears, Gear Shift Lever, Gear Shift Linkages, Reverse Light Switch, Selector Fork

Automatic Gearbox

Shafts, Gears, Brake / Clutch Bands, Oil Pump, Bearings, Bushes, Valve, Drive Plate, Transfer Gears, Transmission Gears.

Parts Covered - Comprehensive Warranty

Engine

Head Gasket, Turbocharger (recn. Only), Oil Pump, Crankshaft & Pulley, Big End & Main Bearings, Connecting Rods, Gudgeon Pins, Piston And Rings, Inlet And Exhaust Valves, Springs And Guides, Cylinder Block and Cylinder Head, Camshaft, Rocker Arms And Shaft, Timing Gears Tensioner Bearing, Water Pump, Inlet and Exhaust Manifold, Intercooler, Oil Cooler, Cam Balancer, Cylinder Liner

Manual Gearbox

Gears, Shafts, Synchromesh Hubs, Rings, Selectors, Bearings, Transfer Gears, Gear Shift Lever, Gear Shift Linkages, Reverse Light Switch, Selector Fork

Automatic Gearbox

Shafts, Gears, Brake / Clutch Bands, Oil Pump, Bearings, Bushes, Valve, Drive Plate, Transfer Gears, Transmission Gears.

Suspension And Steering

Rack & Pinion, Steering Column, Steering Box, And Power Steering Pump., Pressure Pipes, Shock Absorbers (covered Till 60,000 Km Only)

Braking System

Master Cylinder, Brake Booster and Vacuum Pump. Caliper , Wheel Speed Sensor , Break Paddle Switch , ABS ECU & Frequency Modulator

Fuel System

Mechanical and Electrical Fuel Pumps, Fuel Accumulator, Fuel Distributor, Warm Up Regulator, Cold Start Valve, Pressure Damper And Fuel Injection Pump. Fuel Rail, Throttle Body

Diesel Injection System

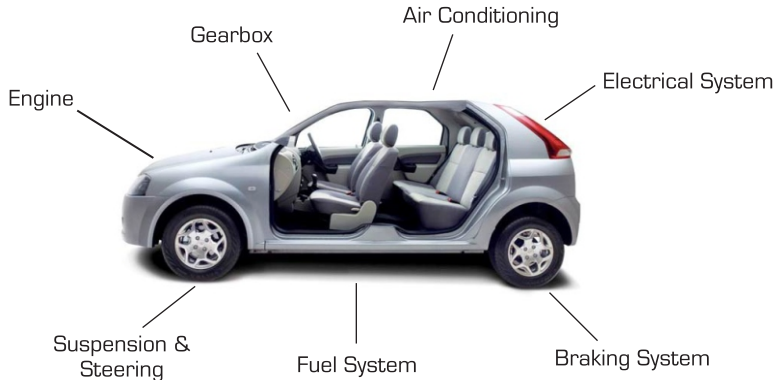
Injection Pump, Electromagnetic Cut Off., Common Rail

Air Conditioning

Compressor, Condenser, Evaporator, Reservoir, Thermostat Switch, Fan Motor, Heater Core & Ac Switch., Clutch Magnate , AC Control Panel. (only in case AC Switch Failure), Extension Valve , Blower Motor , High Pressure Pipe, Low Pressure Pipe

Electrical System

Engine Management Sensors and Actuators, Starter Motor ,solenoid Switch, Alternator, Rectifier, Regulator, Ignition Coil, Cooling Fan Motor, Power Window Motors, Combination Switch, Ignition Switch, Relay, Thermostat Switch, Speedometer, Oil Pressure Switch, Temperature Gauge, Fuel Gauge., BCM , Wiper Washer Motor , Hazard Switch, ECU , HT Cable, Immobilizer Ecu



WARRANTY IS NOT APPLICABLE UNDER FOLLOWING CONDITIONS

1. Failure to maintain the vehicle as per recommended service schedule as mentioned in Extended Warranty booklet.
2. Any parts that is not mentioned in the Parts Covered List.
3. Any damage that results from hard driving due to race, rally.
4. Any damage that result from use of non-genuine parts or accessories other than those approved by respective manufacturer.
5. Any non-manufacturer approved accessories which are not supplied with vehicle as OE fitment and manufacturer rubber and plastic accessories.
6. Inconsequential aspects such as noises, vibrations, oil seepage and sensations that could not lead to dismal product function or performance.
7. Any loss arising out of accident caused by external impact.
8. Aesthetic parts including sheet metal & plastic parts requiring replacement/repair due to wear & tear, depreciation, moth, vermin, process of cleaning, restoring or renovating of scratches, effect of light, sun or any atmospheric conditions, bird droppings.
9. Mechanical & electrical breakdown caused by overloading, strain, overrunning, freezing, excessive pressure, short-circuiting heating.
10. Routine maintenance service jobs, including cleaning, polishing, minor adjustment, engine tuning, carbon cleaning, AC Servicing, AC gas leak, wheel alignment, tire rotation, calibration /reconditioning of diesel equipment's including injector/nozzles and fuel pump etc.
11. All consumables, including, engine oils, gear oil, brake oil, power steering oil, coolant, AC gas oil, grease, battery electrolyte, radiator coolant.
12. Rusting/Corrosion to metal parts.
13. Damage to engine parts & fuel injection as a result of use of poor quality of fuel, coolant or lubricating oil to fuel system including fuel pump, injector nozzle, water pump as well as other parts.
14. Damage to engine due to hydrostatic lock or starvation.
15. Failure to maintain the odometer in working order or disconnecting or tampering with it will invalidate the Warranty.
16. Driving even after a fault or defect has been noticed resulting in consequential damage and loss.
17. Interior and exterior linings, covers, absorbers and upholstery.
18. Air, oil and water leakage, wind noise, screeching and rattling noises and leakages.
19. Immobile gaskets, such as flat- and paper gaskets, which are not involved in mechanical movements (except e.g. leak on water-bearing technical units as bonnet, water hoses, cylinder head gasket, radiator as well as air conditioning).

20. All frame and body parts, convertible and fold cover (except mechanical and electronic parts), glass, headlight casings, lighting inside and outside.
21. Clutch disk, brake linings and drums, disks and blocks, tires, wheel balancing, feathers/ springs, pneumatic springs and pneumatic spring absorbers.
22. Body and Paint work including any losses due to accidental damages.

FOR YOUR GUIDANCE

This is a Mechanical and Electrical breakdown cover designed to assist towards the cost of repairs or replacement of parts covered as listed in this document. MFCS dealer / outlet will only accept the responsibility for repair or replacement as per the terms and conditions of this document.

I) WARRANTY OBLIGATION

If any defect or defects should be found in your vehicle within the terms stipulated here in after, the only obligation of the dealer is to repair or replace at his sole discretion any part shown to be defective with a new part or the equivalent at no cost to the owner for parts and/or labour, when the said dealer acknowledges that such a defect is attributable to Mechanical and Electrical breakdown as defined in this warranty.

II) COMMENCEMENT AND DURATION OF WARRANTY

This warranty will commence immediately (from the day you opt for same)

The term of warranty period shall be for 12 months or 20,000 kms whichever occurs earlier depending upon the plan opted.

III) TRANSFER OF WARRANTY

Selling your car with this warranty will obviously increase the value of the car. To request a transfer of warranty simply contact your Dealer and supply the details of the person to whom you will be selling your vehicle. There will be a fee of Rs. 200/- only towards transfer charges.

This warranty may not be transferred if the vehicle is sold to a motor dealer or trader or to anyone excluded under the terms & conditions of this warranty and it will be cancelled automatically on such a sale.

HOW TO MAKE A CLAIM

In the event of the occurrence of the breakdown the owner must:

- I) Immediately take all steps necessary to minimize the extent of loss.
- II) Depending on whether the vehicle is in a condition enabling it to be driven, the owner shall drive it or have it towed (at their own cost), without delay, to the nearest MFCS Dealer / Outlet to effect repair according to the requirements and to notify the dealer of this warranty booklet / registration number.
- III) Authorize the dealer to establish the cause of break down.
- IV) Undertake to pay the costs of dismantling and repairing the vehicle if the cause of the break down is not covered by warranty. The owner is responsible for paying for any other work, which the owner asks the dealer to carry out.
- V) The service record and service bills must be made available to the dealer if required by them.

Failure to comply with these formalities and conditions may lead to a refusal to pay the claim

SERVICING REQUIREMENTS

- I. In order to maintain the validity of this warranty, the vehicle must be serviced by a MFCS Dealer / outlet in accordance with the recommendations as mentioned below:

1st Paid Service - within 5 months or 8,000 kms from the date of start of Extended Warranty (whichever is earlier)

2nd Paid Service - within 10 months or 16,000 kms from the date of start of Extended Warranty (whichever is earlier)

Note: Paid Service must consist of:

- Changing Engine Oil & Filter
- Checking Oil levels in Gear Box and Differential, Coolant level and Top Up where necessary

- II. Service Relaxation

Service effected following more than 500 kms or 30 days from the recommended service interval shall invalidate this warranty. This allowance is to facilitate the vehicle owner to make sure services are completed at correct intervals.

- III. The owner must retain all the detailed servicing bills supplied by MFCS dealer.
- IV. The servicing record shall be completed by MFCS dealer when services are completed and the record shall be retained by the owner as approved, in event of the claim.

The owner shall effect at his cost, all modifications and repairs necessary to avoid a claim, if a claim is likely to occur in the absence of the above.

TERMS AND CONDITIONS

1. Vehicles, which are up to 7 years old or run less than 1,00,000 km from the date of first sale, are eligible for this warranty product and the vehicle sale invoice shall be the conclusive proof of same.
2. Only those CNG fitted vehicles will be covered under warranty which have got CNG endorsed in their RC.
3. Vehicles to undergo a Inspection before issuance of warranty.
4. Vehicles owned, temporarily or otherwise, by a business formed for the purpose of selling or servicing motor vehicles are excluded.
5. Warranty has no surrender value, no refund of cost is available, and it cannot be cancelled.
6. Services must be completed at the correct time/s and mileage/s. The beneficiary must retain all the service invoices and relevant receipts. Failure to service the vehicle in accordance with the recommended service schedule will render the Warranty invalid.
7. The mileage quoted in no way guarantees the true distances covered by vehicle and is indicated only as a guide to when servicing is due. Failure to maintain the odometer, mileage recorder in working order or disconnecting it or tampering with it will invalidate Warranty.
8. No liability will be accepted for damage caused by neglect, corrosion, intrusion of foreign or deleterious matter, lack of servicing, over heating, freezing or abuse by the continued use of vehicle after a fault has become evident or for consequential loss on the failure of parts not covered by Warranty.
9. No liability will be accepted for any failure due to wear and tear, components incorrectly fitted, or faulty or defective at the time of sale, or faulty manufacture/design and alterations/modifications from the manufacturer's specification.
10. If it shall be established following the receipt of the claim that the conditions of Warranty as laid down have not been fully complied with, then it is hereby expressly agreed and declared that the MFCS dealer shall be released from all liability for that particular claim.
11. All Disputes / differences regarding claim settlement, arising for whatsoever reason shall be subject to jurisdiction of Delhi courts only.

SERVICE RECORD

INVOICE NO. _____

Date of Service _____

Mileage _____

Dealer Stamp & Signature

INVOICE NO. _____

Date of Service _____

Mileage _____

Dealer Stamp & Signature

INVOICE NO. _____

Date of Service _____

Mileage _____

Dealer Stamp & Signature

INVOICE NO. _____

Date of Service _____

Mileage _____

Dealer Stamp & Signature

WARRANTY REGISTRATION FORM

Warranty Registration Form

Workshop Code _____

Warranty No. _____

Customer Information

Name: _____

Address: _____

Ph. (0) _____

® _____

{Fax} _____

{Email} _____

Vehicle Information

Warranty Sale Date: _____

Vehicle Sale Date : _____

Workshop Name: _____

Chassis No.: _____

Engine No.: _____

Model: _____

Manf. Year: _____

Reg.No.: _____

Reg. Date: _____

Warranty starts on: _____

Warranty expires on: _____

Warranty Cover: 12 months or 20000 kms

(whichever is earlier)

Odometer Reading : _____

Package Price : _____

I have read and agree to the terms
& conditions of Warranty

Customer Sign.& Date

The above information is true and correct to the best
of my knowledge

Dealer's Name & Stamp

Mahindra
First Choice
ANY CAR SERVICE

